

Our Impact 2016-2017



Total 24/7
Clients Served
323



New 24/7
Clients Served
80



Total Resident
Days per Year
111,690



ER Visits
Diverted
60



Savings from
diverted ER
\$23,220¹



LTC Diversions
16



Satisfaction
87.5%

1. [Seniors' Use of Emergency Departments in Ontario, 2004-2005 to 2008-2009.](#)
February 2010. Canadian Institute for Health Information