

## ACRONYMS

AAH	Aging at Home
ABA	Applied Behaviour Analysis
ABI	Acquired Brain Injury
AC	Accreditation Canada
ACL	Association of Community Living
ADL	Activities of Daily Living
ADP	Payroll Software
ADP	Assistive Devices Program
ADP	Adult Development Program
ADRD	Alzheimer's Disease and Related Dementias
AGM	Annual General Meeting
AHPCE	Advanced Hospice Palliative Care Education
AIP	Aging in Place
ALC	Alternate Level of Care (TOG Transitional Operations Group)
AOHC	Association of Ontario Health Centres
APSW	Adult Protective Services Worker
APT	Applied Physical Training
ARR	Annual Reconciliation Report
ASL	American Sign Language
ASL	Assisted Living

BCHC	Bramalea Community Health Centre
BPMH	Best Possible Medication History

CACL	Canadian Association for Community Living on Accreditation of Rehabilitation Facilities
CAMH	Centre for Addictions and Mental Health
CAPS	Community Annual Planning Submissions
CCAC	Community Care Access Centre
CCIM	Community Care Information Management
CCRW	Canadian Council on Rehabilitation and Work
CD	Community Door
CD	Congregate Dining
CHA	Community Health Assessment
CHC	Community Health Centres
CHF	Cooperative Housing Federation of Canada – Ontario Division
CHS	Canadian Hearing Society
CIHI	Canadian Institute for Health Information
CIPOC	Clinical Integration Program Oversight Committee
CLO	Community Living Ontario

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CMA	Canadian Mental Association
CMHA	Canadian Mental Health Association
CMHC	Canada Mortgage and Housing Corporation
CNIB	Canadian National Institute for the Blind
CPI	Crisis Prevention Intervention
CPS	Community Participation Supports
CPSI	Canadian Patient Safety Institute
CSHP	Community Sponsored Housing Program
COA	Council on Aging
COI	Community of Interest – informal group of individuals with common purpose and goals
COP	Community of Practice – informal group of common practice and profession with common desire to help others and advance knowledge
CPHC	Community & Primary Health Care
CPR	Cardiopulmonary Resuscitation
CRA	Canada Revenue Agency
CRC	Criminal Reference Check
CSP	Community Support Provider Portal
CSS	Community Support Services
CVH and THC	Credit Valley Hospital and Trillium Health Centre

DD	Dually Diagnosed
DDRCC	Diabetes Regional Coordinating Centre
DH	Developmentally Handicapped
DS	Developmental Services
DNR	Do Not Resuscitate
DSA	Developmental Services Act
DSW	Developmental Services Worker

EA	Educational Assistant
EAP	Employee Assistance Program
ED	Executive Director
EI	Employment Insurance
EIO	Expression of Interest
EIWG	Education Implementation Working Group
ESA	Employment Standards Act
ESL	English as a Second Language
ESS	Etobicoke Services for Seniors
ETAG	Elder Technology Assistance Group

FHT	Family Health Team
FRW	Family Resource Worker

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FTE	Full Time Equivalent
G2G	Governance 2 Governance
GAINS	Guaranteed Annual Income Supplement
GPA	Gentle Persuasive Approach
H-SAA	Health Service Accountability Agreement
HCCA	Health Care Consent Act
HH	Home Helper
HIPA	Health Information Protection Act
HQO	Health Quality Ontario
HPAC	Health Professional Advisory Committee
HPPH	Helping People Plan for Home
HRIS	Human Resource Information System
H&S	Health and Safety
HRSDC	Human Resources and Skills Development Canada
HSEP	Home Support Exercise Program
HSP	Health Service Provider
IAR	Integrated Assessment Record
IBI	Intensive Behaviour Intervention
ICCI	Increasing Community Capacity Initiative
ICCP	Integrated Client Care Project
IDF	Inclusive Definition of Francophones
IHSP	Integrated Health Service Plan
IL	Independent Living
IM	Information Management
InterRAI-CHA	Inter Resident Assessment Instrument Community Health Assessment
IRC	Individualized Residential Care
ISA	Individual Support Agreement
IST	Integrated Seniors Team
IT	Information Technology
JHSC	Joint Health and Safety Committee
JV	Joint Venture
KPI	Key Performance Indicators
LAN	Local Area Network
LHA	Local Housing Authority
LHC	Local Housing Corporation
LHIN	Local Health Integrated Network ( <b>MH</b> – Mississauga Halton <b>CW</b> – Central West <b>C</b> - Central)

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LHSIA	Local Health Services Integration Act
LOA	Leave of Absence
LOI	Letter of Intent
LTC	Long Term Care
LTCH	Long Term Care Homes

M-SAA or MSAA	Multi -Sector Accountability Agreement
MCSS	The Provincial Ministry of Community and Social Services
MFIPPA	Municipal Freedom of Information and Protection of Privacy Act
MFTD	Medically Fragile Technologically Dependent
MH&A	Mental Health & Addictions
MIS	Management Information Systems
MLAA	Ministry LHIN Accountability Agreement
MMAH	Ontario Ministry of Municipal Affairs & Housing
MNP	Municipal Non Profit Housing Corporation
MOH&LTC	Ministry of Health & Long Term Care
MOU	Memorandum of Understanding
MOW	Meals on Wheels
MP	Member of Parliament
MPP	Member of Provincial Parliament
SDS	Material Safety Data Sheet
MSW	Master of Social Work
MSWFP	Making Services Work for People
MYP	Multi-Year Plan

NADD	National Association for Dual Diagnosis
NFP	Not for Profit
NP Housing	Non-Profit Housing
NVCI	Non-Violent Crisis Intervention

OADD	Ontario Association on Developmental Disabilities
OANHSS	Ontario Association of Non-Profit Homes and Services for Seniors
OASIS	Ontario Agencies Supporting Individuals with Special Needs
OCAN	Ontario Common Assessment of Need
OCD	Obsessive Compulsive Disorder
OCHAP	Ontario Community Housing Assistance Program
OCSA	Ontario Community Support Association
OCSCO	Ontario Society (Coalition) of Senior Citizen's Organizations
ODA (AODA)	(Accessibility for) Ontarians with Disabilities Act
ODSP	Ontario Disability Support Program
OGA	Ontario Gerontology Association
OHA	Ontario Hospital Association
OHC	Ontario Housing Corporation

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OHRs	Ontario Healthcare Reporting System
OHS	Occupational Health and Safety
OMSSA	Ontario Municipal Social Services
ONPEA	Ontario Network for Prevention of Elder Abuse
ONPHA	Ontario Non Profit Housing Association
OSACH	Ontario Safety Association for Community & Healthcare
OT	Occupational Therapist
OTA	Occupational Therapist Assistant

P&P	Policies and Procedures
PEPA	Personal Support Worker Educational Program Accreditation
PHI	Personal Health Information
PILD	Performance Improvement Through Learning & Development
POA	Power of Attorney
POM	Personal Outcome Measures
PSL	Peel Senior Link
PSNO	Personal Support Network of Ontario
PSW	Personal Support Worker
PSWR	Personal Support Worker Registry
PT	Physiotherapy

Q2/3/4	Quarterly
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RC	Respite Care
RDSP	Registered Disability Savings Plan
RFP	Request for Proposal
RGAC	Regional Geriatric Advisory Committee
RGAP	Regional Geriatric Assessment Program
RNAO	Registered Nurses Association Of Ontario
RGI	Rent Geared to Income
RGPT	Regional Geriatric Program of Toronto
RHCWG	Rural Health Care Working Group
ROP	Required Organizational Practice
RN	Registered Nurse
RNA	Registered Nursing Assistant
RRAP	Residential Rehabilitation Assistance Program
RSW	Registered Social Worker
RT	Recreation Therapist
RTWP	Return to Work Program

SAA	Service (Sector) Accountability Agreement
SAN	Seniors Advisory Network

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SCPI	Supporting Community Partnerships Initiative
SDL	Supports for Daily Living
SEIU	Service Employees International Union
SERC	Seniors Elder Research Centre
SF	Senior Friendly
SHIP	Supportive Housing in Peel
SHRTN	Seniors Health Research Transfer Network
SHS	Supporting Housing Services
SNA	Special Needs Agreement
SLEC	Senior Life Enhancement Centres
SSW	Social Services Worker
SSWG	Social Services Worker Gerontology
Sup	Supervisor of Client Services

TB	Trial Balance
TOR	Terms of Reference

UWPR	United Way of Peel Region
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VAC	Veterans Affairs Canada
VO	Volunteers

WERS	Web Enabled Reporting System
WG	Work Group
WHMIS	Workplace Hazardous Materials Information System
WOHC	William Osler Health Centre
WSIB	Workers Safety & Insurance Board

YTD	Year to Date