

# 2020 Ontario Budget Consultations

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PEEL SENIOR LINK

FEBRUARY 4<sup>TH</sup>, 2020

CARMEN CORBASSON COMMUNITY CENTRE

MISSISSAUGA, ONTARIO



# Peel Senior Link

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- A not-for-profit corporation with charitable status enabling seniors to live independently and safely in the community in partnership with health/human service partners.
- The provision of quality and valued services by clients, caregivers, and family.
- Primary support through 24-7 personal support and homemaking Supports for Daily Living in a hub & spoke model for efficiency and effective service provision

# Economic and Quality of Life Impact on Community – 2018-2019 Data

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- Employer of 141.48 FTE's with a payroll of \$7,121,961
- 418 clients served (84 new) through 12 hub & spoke locations across the Region of Peel (116,984 resident days), and over 1,000 Senior Active Living Centre participants
- 90% client experience rating
- Affordable housing support in partnership with Peel Living
- 122 Emergency Room diversions (\$102,724) saved
- 36 Long-Term Care Home diversions
- Transition of 14 Alternate Level of Care patients from hospital to home (reducing hallway health care), plus 2019-2020 targeted investment project, patient transitions to community in partnership with Trillium Health Partners and MHLHIN Home& Community Care

# Health & Human Services System

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## Opportunities

- Governance leadership role on the Brampton & Area and Mississauga Ontario Health Teams
- Expanding the reach of Seniors Active Living Centre programs
- Sharing quality Leading Practices with health system partners
- Support isolated seniors utilizing the Social Isolation & Loneliness Study tools developed in partnership with Sheridan Centre for Elder Research and community partners
- Share leading practice learnings in Medication Management and Checklist in Community Care acquired from the Aviation industry

## Challenges

- Personal Support Worker shortages – close the wage gap with hospitals and Long-Term care homes
- Bill 124 revisions – 1% salary cap
- Increase community support service volumes with targeted investments
- Direct Ontario Health Teams to provide a comprehensive and equitable basket of home and community care services
- Base budget investments to ensure sustainability of existing services
- Access to Personal Support Worker training funds at the outset of the fiscal year to provide adequate time for scheduling

# Closing Remarks

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## **Economic Impact**

- Investing in and leveraging not-for-profit employers:
- retention and creation of sustainable jobs
- Hospital ER and Long-Term Care Home diversions and savings

## **Healthier and Safer Communities**

- Initiation and execution of Ontario Health Team transformation
- Expansion of Seniors Active Living Centre programs
- Expansion of Assisted Living services for Frail Seniors and community based transitional care programs

## **Affordable Housing and Accessible Community Services**

- New hub locations to serve a broader reach to more communities in need
- Increased hubs located in Peel Living and non-profit charitable owned and or managed buildings e.g. Habitat for Humanity

# For further information

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