

2022 Ontario Budget Submission

PEEL SENIOR LINK

FEBRUARY 11TH, 2022

MISSISSAUGA, ONTARIO



Peel Senior Link

- A not-for-profit corporation with charitable status enabling seniors to live independently and safely in the community in partnership with health/human service partners.
- The provision of quality services which are valued by clients, caregivers, and family.
- Office of the Auditor General of Ontario, Value-For-Money Audit: Assisted Living Services
'Potential to offer a cost-effective means of allowing vulnerable adults to remain in their homes, instead of being hospitalized, or admitted prematurely to a long-term care home since assisted living services allow for more immediate care compared to home care'
- Primary support through 24-7 personal support and homemaking Assisted Living for High Risk Seniors program (Supports for Daily Living) in a hub & spoke model for efficiency and effective service provision

Economic and Quality of Life Impact on Community – 2020-2021 Data

- Employer of 139.6 FTE's with a payroll of \$8,132,970
- Covid-19 Risk Mitigation since March 2020 for high risk senior's population in Peel
- 375 clients served (63 new) through 12 hub & spoke locations across the Region of Peel (114,219 resident days), and over 730 Seniors Active Living Centre participants across multiple programs
- 89% client experience rating
- Affordable housing support in partnership with Peel Living
- 92 Emergency Room diversions (\$77,464) saved
ER visit costs derived from <https://www.homecareontario.ca/home-care-services/facts-figures/publiclyfundedhomecare>
- 44 Long-Term Care Home diversions
- Transition 22 Alternate Level of Care patients from hospital to home (reducing hallway health care), and 2020-2021 High Intensity Seniors' Home plus project in partnership with Central Registry, and Central West Home & Community Care Support Services

Health & Human Services System

Opportunities

- Governance leadership role (co-chair) on the CW OHT and (Interim Executive Lead), Mississauga Ontario Health Team
- Expanding the virtual and volunteer reach of Seniors Active Living Centre programs
- Sharing quality Leading Practices with health system partners
- Support isolated seniors utilizing the Social Isolation & Loneliness Study tools developed in partnership with Sheridan Centre for Elder Research and community partners
- Share leading practice learnings in Medication Management and Checklist in Community Care acquired from the Aviation industry

Challenges

- Personal Support Worker shortages – close the wage gap with hospitals and Long-Term care homes
- Bill 124 revisions – 1% salary cap
- Maintain, and increase community support service volumes with targeted investments
- Direct Ontario Health Teams to provide a comprehensive and equitable basket of home and community care services
- Base budget investments to ensure sustainability of existing services and leverage expanded and new services
- Access to Personal Support Worker training funds at the outset of the fiscal year to provide adequate time for scheduling, and remove policy barriers

Recommendations

Provide an investment of \$677 million into the Home and Community Care Sector

1. \$470 M to increase the salaries of frontline staff (Permanent PSW Wage Enhancement) and exempt the community health sector from Bill 124 to avoid a mass exodus of staff and ensure service capacity to deliver home & community care services
2. \$57 M in community support services base funding to avoid financial deficits, service level cuts, growing waitlists, and increase to client fees
3. \$150 M to clear surgical and procedural backlog to deliver additional home care volumes

* Ontario Community Support Association, 2022 Pre-Budget Consultation Submission

Closing Remarks

Economic Impact

- Investing in and leveraging not-for-profit employers:
- retention and creation of sustainable jobs
- Hospital ER, ALC transitions to Home, and Long-Term Care Home diversions and savings

Healthier and Safer Communities

- Initiation and execution of Ontario Health Team transformation
- Expansion of Seniors Active Living Centre programs
- Expansion of Assisted Living services for Frail Seniors and community based transitional care programs

Affordable Housing and Accessible Community Services

- New hub locations to serve a broader reach to more communities in need
- Increased hubs located in Peel Living and non-profit charitable owned and or managed buildings

For further information

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