

Job Title:	Customer Service - Cafe and Shop Server		
Department/Group:	Social Enterprise	Position Type (FT, PT, Relief, etc.):	Full-time, Part-Time, Relief
Location:	In person - Peel Manor Senior Health and Wellness Village 525 Main Street N. Brampton Ont L6X 1N9	Salary	\$17.50-19.50/Hour
Contact Person: Althea Ali			
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Job Details

Punjabi Community Health Services (PCHS) is a pioneer community-based, not-for-profit, charitable organization. PCHS has been fulfilling the needs of diverse populations for 32 years by providing services in addictions, mental health, geriatric, health promotion, domestic violence, parenting, settlement and services for women, children and youth. PCHS has several research studies to its credit and is recognized as an innovative organization for community development and its Integrated Holistic Service Delivery Model. PCHS is accredited by the Commission of Accreditation Rehabilitation Facilities (CARF) International and Imagine Canada. PCHS is a 2SLGBTQ-sensitive organization.

Peel Senior Link, a non-profit charitable organization established in 1991, provides supports for daily living to seniors, to clients across 11 designated senior’s buildings and neighborhoods, in the Region of Peel. Peel Senior Link maximizes independent living--helping seniors live with dignity, stability and safety. Peel Senior Link is funded by the Ministry of Health and Long-Term Care through Ontario Health (Central), grants, and personal and corporate donations.

Position Summary:

We are currently seeking a Customer Service - Cafe and Shop Server for our Cafe and Shop. Working with the Social Enterprise team this position will be responsible for helping develop, implement, coordinate and promote the social enterprise program within the Cafe and Shop.

This position will report to the Social Enterprise Manager.

Duties/Responsibilities:

- Welcome guests as they arrive.
- On a daily basis, Servers report to the Manager
- Ensure Café is set up for service prior to the beginning of their shift, as per instructions from the F&B Manger
- Thorough knowledge of the food and drink menus so they can provide suggestions, upsell and information on ingredients
- Works collaboratively with the rest of the front-of-house team to provide seamless service to all patrons.
- Demonstrated ability to operate coffee machines, beverage dispensers, and other cafe equipment.
- Knowledge of food safety regulations and practices.
- Maintain cleanliness regularly throughout shift.

The ideal candidate has:

- Excellent verbal and written communication skills
- Capacity to handle multiple tasks simultaneously, such as preparing beverages, serving customers, and handling payments efficiently.
- Ability to prioritize tasks effectively, especially during peak hours.

- Capable of working effectively as part of a team
- Previous experience in a similar role, preferably in a cafe or hospitality setting.
- Able to work independently
- Food Handling Certification
- Proof of TB screening and vaccination required as per local health regulations and company policy.
- Attention to Detail
- Willingness to work flexible hours, including weekends and holidays, based on the needs of the business.
- Adaptability to changing circumstances and willingness to take on additional responsibilities as required.
- Able to work in a fast-paced environment

We thank everyone for their expression of interest; however, only those candidates selected for an interview will be contacted.

Peel Senior Link is committed to developing an inclusive, barrier-free selection process and work environment. If you require accommodation at any stage of the recruitment and selection process, please contact Human Resources at 905 712 4413 x326.

Peel Senior Link has a mandatory vaccination policy for all employees in order to protect our clients, our staff, and the communities we work in. All job applicants will be required to declare their vaccination status during the recruitment process. As a condition of employment, all new hires must be fully vaccinated and provide proof of their vaccination. Peel Senior Link will comply with its Human Rights obligations and accommodate employees who are legally entitled to accommodation.

To learn more about Peel Senior Link please visit:

<https://peelseniorlink.com/about-us/>

To learn more about Punjabi Community Health Service please visit:

<https://pchs4u.com/>